

ARINC DirectSM Dedicated Flight Following Service

ARINC Direct's Flight Following Service is a premium service offered to ARINC Direct customers, providing enhanced pre-flight, enroute, and post-flight support for all your trips. Flight Following Service subscribers receive dedicated flight following services from ARINC Direct Flight Coordinators (FCs) who take a proactive approach to flight planning, aircraft tracking, and pilot communications, providing crews with up-to-date information on events and conditions that might affect the safety, efficiency, and comfort of the flight.

Our Flight Following Service gives ARINC Direct customers a new level of advanced flight information, tailored to their business aviation needs, resulting in more efficient, safer flights.

ARINC Direct is the first aviation service provider to turn on a live collaborative decision making (CDM) data exchange with the Federal Aviation Administration (FAA). Originally available to only the major airlines, this service allows us to receive early FAA air traffic projections and traffic data. And because we are a CDM participant, our customers receive higher take-off and landing priorities than non-CDM participants. In addition, we work hand-in-hand with the National Business Aviation Association (NBAA) General Aviation (GA) Desk and Air Traffic Control (ATC) System Command Center, monitoring the state of the National Airspace System for enroute flow constraints, anticipated or assigned reroutes, and airport demand. Using this information, integrated with our own flight following service software applications, we can develop and present pilots with flight planning alternatives before and during flight, mitigating disruptions to your schedule.

ARINC DirectSM



Quick Facts

- ▶ Reduces or eliminates ground delays
- ▶ Mitigates schedule disruptions because of weather or ATC
- ▶ Proactive and innovative solutions to get you airborne on time
- ▶ Services provided worldwide



Let ARINC Direct's Flight Following Service Support You in Every Phase of Your Flight:

▶ Pre-flight

Our FCs will review a number of flight information sources, including ATC advisories and FAA Command Center strategic planning sessions. We analyze the latest data, including any possible issues at departure or destination airports, and then create a detailed flight plan customized to your itinerary. However, the pre-flight service doesn't end with your plan delivery. We constantly monitor events that might impact the flight, right up to departure. If there is new weather information, ATC initiatives, or relevant Notice To Airmen (NOTAMS), we'll update the plan and coordinate all changes with the flight crew.

▶ Enroute

Once airborne, our FCs stay with you. We provide up-to-the-minute weather along the planned route, forward estimated time of arrival (ETA) updates to appropriate parties, and monitor enroute and destination air traffic conditions including arrival rates and rate trends—and we suggest alternatives to these if necessary.

The FCs even manage facility coordination, arrival logistics, and continuously update flight crews on any late-breaking news that may affect their arrival.

▶ Post-flight

After arrival, flight coordinators ensure ON reports are received by appropriate parties.

ARINC, a portfolio company of The Carlyle Group, provides communications, engineering and integration solutions for commercial, defense and government customers worldwide. Headquartered in Annapolis, Maryland with regional offices in London and Singapore, ARINC is ISO 9001:2008 certified.

To learn more log onto arinc.com/direct or email flightops@arinc.com

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